REPLY UNDER 37 CFR 1.116 EXPEDITED PROCEDURE EXAMINING GROUP ART UNIT 3622

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

) Confirmation No.: 2257
) Group Art Unit: 3622
Applicants: LOWERY) Examiner: Retta, Yehdega
Application No.: 10/061,129) RESPONSE to Final Office Action mailed
Filing Date: November 13, 2001) July 9, 2008
For: METHOD AND APPARATUS FOR FACILITATING COMMUNICATION REGARDING A CUSTOMER	Attorney Docket No.: G04.014
	 PTO Customer Number 67338 Buckley, Maschoff & Talwalkar LLC Attorneys for General Electric Company 50 Locust Avenue New Canaan, CT 06840

Mail Stop Amendment (via EFS) Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action mailed July 9, 2008, Applicant respectfully submits the following remarks:

Remarks begin on page 2 of this paper.